

QUALITY POLICY

MIMSAL TRADE, S.L. is an organization dedicated to the manufacture and marketing of **technically differentiated medical devices**: Recognition Luminaires, Luminaires with Magnifying Lenses and LED Negatoscopes. It also manufactures **industrial products**: LED and Infrared work lamps. Our goal is to meet the expectations of our customers through careful personal attention and products that meet the highest standards of **safety and efficacy**.

To this end, the Management establishes, declares and assumes the following commitments:

Comply with all **legal and regulatory requirements** applicable to our medical devices, including Regulation (EU) 2017/745 (MDR) and any other applicable national or international regulations, guaranteeing the safety and efficacy of all the products we manufacture and market.

Establish, implement and maintain an **effective Quality Management System** in accordance with **ISO 9001:2015 and ISO 13485:2016 standards**, ensuring its continuous adequacy, the achievement of the expected results and promoting the continuous improvement of its effectiveness and the quality of our services through the establishment of measurable objectives.

To achieve the **full satisfaction of our customers**, meeting their requirements, expectations and quality specifications, offering them the best service at a competitive price. To this end, we plan our Quality System by identifying and addressing the **risks and opportunities** that may affect the conformity of products and services.

Ensure the correct treatment of **non-conformities**, customer complaints and corrective actions, including the management of post-market surveillance of our medical devices.

Quality is a common task in all areas of the company. Each of its members assumes that the Quality System involves the entire organization. To achieve the **involvement of all staff**, the Management considers motivation, training and awareness of the importance of complying with both customer and regulatory requirements to be priorities.

This Quality Policy is communicated, understood and implemented within the organization, is available to relevant stakeholders and provides the framework for setting and reviewing quality objectives. It will be reviewed periodically to ensure its continued suitability and adequacy to the company's guidelines.



Roger Codina

General Manager of MIMSAL TRADE, S.L.